

Client/Resident Interview Tool

Positive Behavior Support Assessment

Name of individual: _____ **Date:** _____

Place of residence: _____

Directions: This series of questions and prompts are intended for interview only. Ask the questions or prompt statements in a manner that encourages relaxed conversation. The questions and statements can be reworded or modified for the individual's communication capabilities. Some answers provided by the individual may trigger related questions on the part of the interviewer which gains more specific information. The interviewer writes down the responses. The answers are intended to be used for support planning purposes.

Purpose: Behavior plans include information directly from the individual to enhance person centered planning. Some individuals will be able to answer the questions in a fairly straight forward manner. Other individuals receiving care may have dementia, cognitive impairments, or mental health issues where their verbal answers will reflect a unique view of the world, i.e. delusional, unrealistic, as if the person is living in the past, etc. This information is also relevant to determine what is important to the individual. In addition, information about how well the individual communicates with those around them can be obtained.

1. Tell me what makes you happy?
2. When you are by yourself name something you enjoy doing.
3. Tell me what you dislike?
4. Tell me anything you would like to do that you don't do now?
5. Tell me about your ethnic/cultural background? Tell me what cultural activities are important to you?
6. Tell me what spiritual or religious activities are important to you?
7. Tell me what special skills or talents you have?
8. Do you have favorite special foods or treats?
9. Describe what you do or what happens to you on a good day? Ex. waking time, social interactions, nighttime activity.
10. Tell me what is comforting to you when you are having a bad day? Ex. type of music, certain activities, food items, possessions.



Client/Resident Interview Tool
Positive Behavior Support Assessment

Name of individual: _____ **Date:** _____

Place of residence: _____

Directions: This series of questions and prompts are intended for interview only. Ask the questions or prompt statements in a manner that encourages relaxed conversation. The questions and statements can be reworded or modified for the individual's communication capabilities. Some answers provided by the individual may trigger related questions on the part of the interviewer which gains more specific information. The interviewer writes down the responses. The answers are intended to be used for support planning purposes.

11. Tell me what environment supports are important to you? Ex. likes to sit by the window, prefers room door shut, sleeps with the lights on, likes to sit _____, room temperature.
12. Describe the people who've had the biggest impact on you in your life.
13. Don't name them but count how many really close friends you have.
14. Describe the most important thing you've ever learned and how it happened.
15. Describe the best thing you've ever done for other people.
16. How do you make yourself feel safe? Who do you trust?
17. How do you ask for help?
18. Who means more to you than anything? Are you on good terms with them?
19. Describe a time when you made your life better. Who helped you do that? Who helps you make your life better now? How do they do that?
20. Tell me what you are most proud of in your life?
21. Tell me what special ability you have to make your community a better place? Do you feel that you've had the chance to share this talent?
22. Name two things you would like to do in your life.
23. Tell me anything else you want people to know about you?

